

# CPM Connections

Newsletter for Columbus Property Management Residents April 2022

## We are here for you!

The Resident Services Department is here to support you and your family's needs during the COVID-19 crisis, and beyond. If you need any support, whether a need for food or navigation local government resources, please contact a member from our team for assistance

- Fredrick Hawkins, 202-549-4418, fhawkins@columbuspm.org
- Available daily between the hours of 9 am-5 pm

We have lots of events and activities coming this month! Please be on the lookout for updates from Resident Services and Property Management on your door and/or in the lobby!

## April is National Autism Awareness Month and National Autism Awareness Day is April 2, 2022.

Autism Spectrum Disorder is a developmental disorder that affects how people are able to interact and communicate. There are a wide range of symptoms and presentations. Show support for the people and families who are affected by Autism.



## Ramadan 2022

Did you know that Islam is the world's second most practiced faith? One very important highlight in the Islamic faith is a period called Ramadan. Ramadan is a month of fasting, prayer, reflection and community celebrated each year by the people who practice the Islamic faith. In 2022 it will be celebrated from Saturday, April 2nd to Monday, May 2nd. Prayer Schedule to be posted

## Passover 2022

Passover is a Jewish holiday that celebrates the exodus of the Israelites from slavery in Egypt. It will be celebrated Friday, April 15th to Saturday, April 23rd.

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PROPERTY MANAGEMENT

a member of  
Mission First Housing Group

www.columbuspm.org  
www.missionfirsthousing.org  
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*CPM Connections is written by CPM's Resident Services Department.*



### Easter

Celebrate Easter on Sunday, April 17nd.

### Earth Day

Embrace Mother Earth for Earth Day on April 22nd.



### Filing Deadline

Monday, April 18, 2022



National Cherry Blossom Season is amongst us!  
2022 Festival: March 20th-April 17th

Online Museum Virtual Tours: Cherry Blossom:  
<https://nationalcherryblossomfestival.org/event/online-museum-tours-cherry-blossom/>  
Monday, March 14, 2022 - Friday, April 29, 2022  
from 9 am-5pm



# 6 Tips for a Healthy Spring



### EAT HEALTHY FOODS

Eat more fruits and veggies; reduce salt, saturated fat, and added sugar



### RETHINK YOUR DRINK

Substituting water for sugary drinks is better for your teeth and reduces calories



### QUIT SMOKING

You can quit today! Call 1-800-QUIT-NOW for free support



### EXERCISE OFTEN

get at least 150 minutes of weekly physical activity (30 mins, 5 times a week)



### PROTECT YOUR SKIN

Wear sunscreen and insect repellent



### GET MORE SLEEP

Sleep at least 7 hours every night to stay healthy

wishing  
-YOU-  
a very happy  
BIRTHDAY

**TO ALL OF OUR RESIDENTS BORN IN APRIL!**

YOU ARE THE ARTIST OF YOUR OWN LIFE. DON'T HAND THE PAINTBRUSH TO ANYONE ELSE.

Wake up with determination.  
Go to bed with satisfaction.

Goal for the month: April 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22 <i>Good Friday</i>	23
<i>Easter Sunday</i>	24	25	26	27	28	29
						30

## Columbus Property Management Resident Grievance Procedure

General: This policy is furnished to outline what procedures we will follow should a dispute develop. The intent of these procedures is to provide a fair and equitable process for addressing resident or prospective resident concerns.

**Applicability:** This policy applies to management actions regarding housing project operations or the failure to act. This policy does not apply to the following situations: Rent changes authorized by a governmental Agency or in accordance with the lease agreement; changes in occupancy rules or other operational or management practices in which proper notice and opportunity have been given according to law and the provisions of the lease; and notice and opportunity have been given according to law and the provisions of the lease; and disputes between tenants not involving management.

**Discrimination Reporting Procedure:** Anyone seeking occupancy in or use of a Columbus Property Management community who believes he or she is being discriminated against may file a complaint by mail to: Director of Compliance, 2042-48 Arch Street, Philadelphia PA, 19103. *Interpretation services for those with limited English proficiency are also available upon request.*

**Reasonable Accommodations:** A resident or prospective resident may request Reasonable Accommodations. Reasonable Accommodation forms are available in the management office and submitted as directed below.

**Grievance Procedure:** A resident or prospective resident may ask CPM to reconsider any adverse decision should a dispute not be resolved through normal procedures at the site level. Request for reconsideration must be in writing and must set forth the specific reasons why the resident or prospective resident believes the decision was in error. Any reconsideration request must be limited to the allegation and issues directly related to the alleged adverse action. The complainant must identify all relevant information that he or she believes is incorrect or that was omitted from previous consideration. The request must include all new and material information believed to support the reconsideration request. All grievances will be reviewed by a company officer and will be responded to within 10 business days of receipt. Please direct all grievances to: Columbus Property Management, Attn: Grievance/Complaint, 2042-48 Arch Street, Philadelphia, PA 19103 or by email to: [corporate@columbuspm.org](mailto:corporate@columbuspm.org).