



We are here for you!

The Resident Services Department is here to support you and your family’s needs during the COVID-19 crisis, and beyond. If you need any support, whether a need for food or navigation local government resources, please contact a member from our team for assistance

- Brigette Johnson, 202-394-4748, bjohnson@columbuspm.org
- Available remotely Mon.-Fri. 9 am-5 pm

We have lots of events and activities coming this month! Please be on the lookout for updates from Resident Services and Property Management on your door and/or in the lobby!

Welcome New Resident Services Team Members: Jaryn Trent and Crystal White



Jaryn Trent was born in Washington, D.C., and raised mostly in Richmond, VA. She graduated from Howard University in 2017 with a Bachelor of Science in Sports Management and a minor in Psychology. Shortly after graduating, she moved to Atlanta, GA, where she’s spent the last four and a half years. Jaryn came back home to D.C. to work with at-risk youth throughout the metro area as she earns her master’s degree in Clinical Psychology.

Jaryn has worked with youth in many capacities, which include but are not limited to coaching, counseling, tutoring, teaching, social work, and inpatient and outpatient mental health care. Her overall goal is to create needed resources in D.C. and its surrounding areas. Once she obtains her master’s degree from Pepperdine, Jaryn hopes to be able to focus on providing mental health resources to at-risk youth exposed to or suffering from PTSD and other forms of trauma. Her goal in this role is to create stable and manageable programming for the youth within the Columbus Property Management community in District, build strong relationships with the youth, maintain and strengthen already formed partnerships, and establish new partnerships throughout the community.

After work, you can find her playing with her dog Koda, editing pictures for her small photography business, or working out at the gym.

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PROPERTY MANAGEMENT

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www.columbuspm.org
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*CPM Connections is written
by CPM’s Resident Services
Department.*



Contact information: jtrent@columbuspm.org, 202.227.5767

Crystal White is our resource/employment outreach specialist of Columbus Property Management. Crystal believes that by creating an environment in which developmental resources and tools can be used and can promote a sustainable living experience. As a member of the local community herself, she has made a commitment to creating effective relationships with CPM properties as well as the tenants by assisting with the enrollment to accessible programs such as DC emergency rental assistance, utility assistance, career development, and others. Crystal holds a Bachelor of Arts degree in Philosophy from Howard University. In addition, Crystal is an entrepreneur and committed to empowering young women to elevating to their fullest potential.



Contact information: cwhite@columbuspm.org, 202-378-7703

April is National Autism Awareness Month and National Autism Awareness Day is April 2, 2022.

Autism Spectrum Disorder is a developmental disorder that affects how people are able to interact and communicate. There are a wide range of symptoms and presentations. Show support for the people and families who are affected by Autism.



Ramadan 2022

Did you know that Islam is the world's second most practiced faith? One very important highlight in the Islamic faith is a period called Ramadan. Ramadan is a month of fasting, prayer, reflection and community celebrated each year by the people who practice the Islamic faith. In 2022 it will be celebrated from Saturday, April 2nd to Monday, May 2nd. Prayer Schedule to be posted

Passover 2022

Passover is a Jewish holiday that celebrates the exodus of the Israelites from slavery in Egypt. It will be celebrated Friday, April 15th to Saturday, April 23rd.

Easter

Celebrate Easter on Sunday, April 17nd.

Earth Day

Embrace Mother Earth for Earth Day on April 22nd.



Filing Deadline
Monday, April 18, 2022



National Cherry Blossom Season is amongst us!
2022 Festival: March 20th-April 17th

Online Museum Virtual Tours: Cherry Blossom:
<https://nationalcherryblossomfestival.org/event/online-museum-tours-cherry-blossom/>
Monday, March 14, 2022 - Friday, April 29, 2022
from 9 am-5pm

6 Tips for a Healthy Spring



EAT HEALTHY FOODS

Eat more fruits and veggies; reduce salt, saturated fat, and added sugar



RETHINK YOUR DRINK

Substituting water for sugary drinks is better for your teeth and reduces calories



QUIT SMOKING

You can quit today!
Call 1-800-QUIT-NOW for free support



EXERCISE OFTEN

get at least 150 minutes of weekly physical activity (30 mins, 5 times a week)



PROTECT YOUR SKIN

Wear sunscreen and insect repellent



GET MORE SLEEP

Sleep at least 7 hours every night to stay healthy



Columbus Property Management Resident Grievance Procedure

General: This policy is furnished to outline what procedures we will follow should a dispute develop. The intent of these procedures is to provide a fair and equitable process for addressing resident or prospective resident concerns.

Applicability: This policy applies to management actions regarding housing project operations or the failure to act. This policy does not apply to the following situations: Rent changes authorized by a governmental Agency or in accordance with the lease agreement; changes in occupancy rules or other operational or management practices in which proper notice and opportunity have been given according to law and the provisions of the lease; and notice and opportunity have been given according to law and the provisions of the lease; and disputes between tenants not involving management.

Discrimination Reporting Procedure: Anyone seeking occupancy in or use of a Columbus Property Management community who believes he or she is being discriminated against may file a complaint by mail to: Director of Compliance, 2042-48 Arch Street, Philadelphia PA, 19103. *Interpretation services for those with limited English proficiency are also available upon request.*

Reasonable Accommodations: A resident or prospective resident may request Reasonable Accommodations. Reasonable Accommodation forms are available in the management office and submitted as directed below.

Grievance Procedure: A resident or prospective resident may ask CPM to reconsider any adverse decision should a dispute not be resolved through normal procedures at the site level. Request for reconsideration must be in writing and must set forth the specific reasons why the resident or prospective resident believes the decision was in error. Any reconsideration request must be limited to the allegation and issues directly related to the alleged adverse action. The complainant must identify all relevant information that he or she believes is incorrect or that was omitted from previous consideration. The request must include all new and material information believed to support the reconsideration request. All grievances will be reviewed by a company officer and will be responded to within 10 business days of receipt. Please direct all grievances to: Columbus Property Management, Attn: Grievance/Complaint, 2042-48 Arch Street, Philadelphia, PA 19103 or by email to: corporate@columbuspm.org.

April Events at The SeVerna and SeVerna on K

North West Children's Library Event
Thursday, April 12th from 6-7 pm
Location: SeVerna on K Community Room

Wellness Wednesday: What is self-care Workshop
Wednesday, April 13th from 11:30 am-1:00 pm
Location: SeVerna on K Community Room

Bingo
Thursday, April 21st from 12-2 pm
Location: SeVerna on K Community Room

Earth Day Community Day with PEPCO
Saturday, April 23rd (time TBD)
Location: SeVerna Circle

Want to Volunteer?



Do you have a special talent or skill you would like to share with your community? Do you have ideas for programming or events you would like to share? We are looking for you! We are looking for Volunteers to assist with Resident Services Events. If interested please reach out to your Resident Services Coordinator- Brigette Johnson, (202) 394- 4748 or bjohnson@columbuspm.org

YOU ARE THE ARTIST OF YOUR OWN LIFE. DON'T HAND THE PAINTBRUSH TO ANYONE ELSE.